

【悪質商法】こんな手口にだまされないで！

[Unscrupulous business practices]

Don't be fooled by tricks like these!



Hurrying you to conclude a contract using such phrases as “only now” and “This is the only one left”!



Faking kindness to gain general consumers' trust!



Assuming an attitude and tone that fan fear and a sense of anxiety!



Fooling people into buying products by taking advantage of their reluctance to say no!



Aiming for general consumers with no legal knowledge on topics such as contracts and damages!



What you should do to prevent damage

- 1** Be sure to check the purchase, return, and cancellation conditions **before placing an order.**
- 2** Don't be flustered or panic and **sleep on it for the time being,** and think about it calmly a little while later.
- 3** **Clearly say** “I don't need it” and “Please leave” **without reserve.**
- 4** Even if it is troublesome, take quotations from several business operators and **compare them.**
- 5** Without dealing with the vendor alone, **consult with someone you can trust,** or ask that person to accompany you.

Important !

It's best to prevent trouble.

Consultation
office



For problems with products and services you have
contact **the Consultation Office for Citizens and Consumer
Affairs on the 1st floor of Yokkaichi City Hall.**

※ 四日市市役所 1 階 市民・消費生活相談室

Dedicated phone No. for consultation : 059-354-8264

Hours for consultation: Monday to Friday 9:00-12:00
13:00-16:00



[Yokkaichi City
Consumer Life Navi]

When you can't remember the phone No.

or in the case of consultation on Saturday, Sunday, or a holiday,

please use the “Consumer Hot Line” ☎ **188** (no station No.)

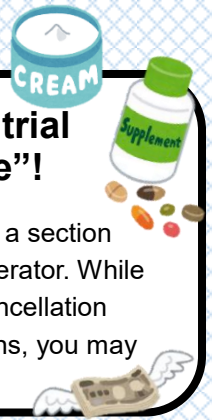
* This number connects you to your nearest Consumer Affairs Consultation Counter or Mie Prefecture's Consumer Affairs Center (or the National Consumer Affairs Center).



Mail order problem

It was supposed to be a one-time purchase “at a trial price,” but it turned out to be a “regular purchase”!

Sometimes a notification that the product is actually a regular purchase type is shown in small letters in a section which is hard to find. If you want to cancel the product by phone, you often cannot get through to an operator. While you are trying to cancel it, making a call many times, you receive the product a second time, or your cancellation deadline passes. Such problems have often occurred. Furthermore, as part of the cancellation conditions, you may be required to pay a handling fee or the difference in the product's regular price.



Side job problem

It was supposed to provide me with easy compensation, but in fact I was cheated out of my money!

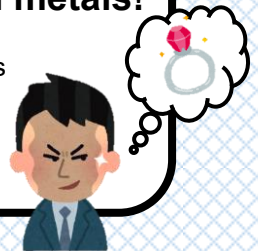
The details of information that is sold as know-how or a manual to earn a high income cannot be checked until you purchase it. In addition, you will be strongly pushed to conclude a contract for support. If you turn it down saying you have no money, you will be encouraged to borrow money from a consumer finance company with such words as, “You will receive compensation, so you can break even right away.” Also, as part of a procedure to receive compensation, you may be required to pay a registration fee or handling charge.



High-pressure buying problem

I intended to sell disused articles, but I was forced to sell my precious stones and metals!

When you show your disused articles, the buyer will persistently ask whether you have any precious stones or metals and won't back down. The buyer may stay at your home for a long time, and as a result, your valuable articles, which you had no intention to sell, may be purchased at a low price. The buyer's true aim may have been your precious metals from the beginning.



Inspection repair problem

It was supposed to be a “free inspection” and “low-price repair,” but I was charged an unexpected high penalty.

You may be urged to conclude a contract with a phrase that makes you feel uneasy, such as “If you leave it as it is, you will be in big trouble,” or pushed to conclude a contract for unnecessary construction through a fake explanation. Or even when you conclude a contract, trusting an explanation that “the inspection / repair fee will be free of charge with the use of your fire insurance,” the amount of the premium you can receive may be small. Even when you ask for the construction to be cancelled because the conditions have been changed, you may be charged a high penalty for contract breach.



Fraud website problem

Be careful about fraud websites from which you will receive counterfeit goods and inferior goods or even no products!

The points to distinguish such websites are as follows: • Brand-name items are sold at drastically cheap prices, • You can obtain rare products, • You cannot identify the office of the transfer account even through a search for individual names or the location, • The means of communication are limited to email, and • The URL of the website is slightly different from that of the official website. There may be cases where your personal information is used for a wrong purpose as well.

